

American Airlines Onsite EAP Representatives

LOCATION	OFFICE HOURS	COUNSELOR	CONTACT INFORMATION	LOCATION
CLT	7 a.m. – 3:30 p.m. EST (M-F)	Cornelia Pringle	Cornelia.Pringle@rfl.com 980-985-5460	Departures (2 nd Floor), enter External Door 4. Office located next to AA wheelchair assistance, before Secure Checkpoint 3 - Rm M2-3354 – Pre-Security
DFW	8 a.m. – 4:30 p.m. CST (M-F)	Brian Hoppe	Brian.Hoppe@rfl.com 469-784-2655	Terminal A23 – Rm A23L213 Enter Gate A24, turn left, office is between AACU and chapel – Pre-Security
DFW	7:30 a.m. – 4 p.m. CST (M-F)	Shereen Ellis	Susan.Ellis@rfl.com 469-784-2655	Terminal A23 – Rm A23L213 Enter Gate A24, turn left, office is between AACU and chapel – Pre-Security
JFK	9 a.m. – 5 p.m. EST (M-F)	Adrian Johnston	Adrian.Johnston@rfl.com 718-301-8991	AA Cargo 79 Building – Rm 222
LAX	8 a.m. – 6:30 p.m. PST (M-TH)	Jasmin Canelus	CanelusJ@rfl.com 424-899-1810	LAX, Terminal 4, Baggage Claim Level, enter doors near pillar 4B, past oversized baggage claim, following signs for MAP - Rm T04-01-TL-002
MIA	8:30 a.m. – 5 p.m. EST (M-F)	Kimberly Pakech	Kimberly.Pakech@rfl.com 786-591-3765	Concourse D – Rm 101 Pre-Security beside Clinic
ORD	7 a.m. – 3 p.m. CST (M-F)	Myat Nyunt	Myat.Nyunt@rfl.com 773-686-4179	O'Hare International Airport, East Mezzanine Level
PHL	7:45 a.m. – 4:15 p.m. EST (M-Th) 7:00 a.m. – 3:30 p.m. EST (F)	Peg Hoover	HooverM@rfl.com 610-362-4284	Terminal A East Clinic Rear Entrance (Ring Bell)
PHX	7 a.m. – 3:30 p.m. MST (M-F) Offsite Mon/Fri	Toya Eason	Toya.Eason@rfl.com 480-872-3880	Rio Building E – Rm E105 Beside AACU
TUL-TECH OPS	7 a.m. – 6 p.m. CST (M-TH)	Kristin Mackey	MackeyK@rfl.com 539-283-2464	TEO Building-Same Hall as Medical Clinic, beside D&A testing office and gym
ALL LOCATIONS HIMS	8:30 a.m. to 5 p.m. CST (M-F)	Joe Eastham	EasthamJ@rfl.com 682-338-2785	Traveling Office – Call for assistance