Coverage for: Individual/Family | Plan Type: HDHP

UnitedHealthcare

American Airlines, Inc. Health & Welfare Plan for Active Employees: Core Plan

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>my.aa.com</u> or call 1-800-447-2000. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-800-213-5755 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network: \$1,700 Individual / \$3,400 Family Out-of- <u>network</u> : \$4,000 Individual / \$8,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your deductible?	Yes. <u>Preventive Care</u> , is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Network: \$4,900 Individual / \$9,800 Family. Out-of-network: \$12,000 Individual / \$24,000 Family Individual within a family Network \$6,850	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums</u> , <u>balance-billing</u> charges, health care this <u>plan</u> doesn't cover, penalties for failure to obtain <u>prior authorization</u> for services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.myuhc.com</u> or call 1-800-213-5755 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network</u> <u>provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.

Important Questions	Answers	Why This Matters:
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common	Services You May	What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Need	Network Provider	Out-of-Network Provider	Important Information
		(You will pay the least)	(You will pay the most)	•
	Primary care visit to treat an injury or illness	20% <u>coinsurance</u>	40% <u>coinsurance</u>	For in-network virtual visit, \$65 per visit until deductible is satisfied, then \$13 per visit, by a Designated Virtual Network Provider. No virtual visit coverage for out-of-network. If you receive services in addition to office
If you visit a health care provider's				visit, additional <u>copays</u> , <u>deductibles</u> , or <u>coinsurance</u> may apply.
office or clinic	<u>Specialist</u> visit	20% <u>coinsurance</u>	40% <u>coinsurance</u>	If you receive services in addition to office visit, additional copays, <u>deductibles</u> , or <u>coinsurance</u> may apply.
	Preventive care/screening/immunization	No charge	40% <u>coinsurance</u>	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	20% coinsurance	40% coinsurance	Prior authorization required out-of-network for certain services or \$250 penalty applies.
II you have a test	Imaging (CT/PET scans, MRIs)	20% <u>coinsurance</u>	40% <u>coinsurance</u>	None

Common	Common Services You May What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Need	<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Generic Drugs (Tier 1)	Retail: 20% <u>coinsurance</u> Mail Order: 20% <u>coinsurance</u>	Retail: 40% <u>coinsurance</u> Mail Order: Not Covered	Benefits shown are for Retail up to a 30-day supply and Mail-Order up to a 90-day supply.
If you need drugs to treat your illness	Preferred brand drugs (Tier 2)	Retail: 20% <u>coinsurance</u> Mail Order: 20% <u>coinsurance</u>	Retail: 40% <u>coinsurance</u> Mail Order: Not Covered	Some prescriptions require <u>prior</u> <u>authorization</u> . Other limitations may apply,
or condition More information about <u>prescription</u> drug coverage is	Non-preferred brand drugs (Tier 3)	Retail: 20% <u>coinsurance</u> Mail Order: 20% <u>coinsurance</u>	Retail: 40% <u>coinsurance</u> Mail Order: Not Covered	see SPD, "Prescription Drug Program" chapter.
available at www.caremark.com	Specialty drugs (Tier 4)	Retail: 20% <u>coinsurance</u> Mail Order: 20% <u>coinsurance</u>	Not Covered	Specialty Drugs must be filled at CVS Specialty Pharmacy. Specialty Drugs on the PrudentRx Drug List are \$0 for enrolled members after the deductible.
				Infertility is limited to \$25,000/lifetime
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	Prior authorization required out-of-network or \$250 penalty applies.
1 87	Physician/surgeon fees	20% coinsurance	40% <u>coinsurance</u>	None
If you need immediate medical	Emergency room care	20% coinsurance	20% <u>coinsurance</u>	For out-of-network: In- <u>network deductible</u> applies to out-of- <u>network</u> benefits for true emergency; 40% coinsurance for non-emergency.
attention	Emergency medical transportation	20% coinsurance	20% coinsurance	Out-of-network coinsurance is 40% for non-emergency.
	<u>Urgent care</u>	20% coinsurance	40% <u>coinsurance</u>	None
If you have a	Facility fee (e.g., hospital room)	20% coinsurance	40% <u>coinsurance</u>	Prior authorization required out-of-network or \$250 penalty applies
hospital stay	Physician/surgeon fees	20% coinsurance	40% <u>coinsurance</u>	None

Common	Services You May	What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
If you need mental health, behavioral health, or substance	Outpatient services	20% coinsurance	40% <u>coinsurance</u>	Prior authorization required for certain services out-of-network or \$250 penalty applies.
abuse services	Inpatient services	20% coinsurance	40% coinsurance	<u>Prior authorization</u> required out-of- <u>network</u> for inpatient facility or \$250 penalty applies.
	Office visits	No charge	40% <u>coinsurance</u>	Prior authorization required out-of-network
	Childbirth/delivery professional services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	for inpatient stays that exceed 48 hours for natural delivery or 96 hours for cesarean or
If you are pregnant	Childbirth/delivery facility services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	\$250 penalty applies. Cost sharing does not apply for preventive services. Depending on the type of service, a copayment, coinsurance or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). Doula services are limited to \$2,000 per pregnancy.
	Home health care	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Prior authorization required out-of-network for Home Health Care for certain services (skilled nursing by RN or LPN) or \$250 penalty applies.
	Rehabilitation services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	None
If you need help	Habilitation services	20% coinsurance	40% coinsurance	<u>Habilitation services</u> for Learning Disabilities are not covered.
recovering or have other special health needs	Skilled nursing care	20% coinsurance	40% <u>coinsurance</u>	Limited to 60 days per illness or injury per calendar year. Confinement must occur within 15 days of release from hospital. Prior authorization required out-of-network or \$250 penalty applies.
	<u>Durable medical</u> <u>equipment</u>	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Prior authorization required out-of-network for DME over \$1,000 or \$250 penalty applies.

Common Services You May		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Hospice services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Prior authorization required out-of-network before admission for an inpatient stay in a hospice facility or \$250 penalty applies.
	Children's eye exam	Not covered	Not covered	Child routine vision exam is not covered
If your child needs	Children's glasses	Not covered	Not covered	Child glasses are not covered
dental or eye care	Children's dental check- up	Not covered	Not covered	Child dental check-up is not covered

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded</u> <u>services</u>.)

services.)		
Children's glassesChildren's dental check-upCosmetic Surgery	 Dental Care (Adult) Long-term care Non-emergency care when traveling outside the U.S. 	 Routine eye care (Adult) Children's eye exam Routine foot care Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Acupuncture
- Bariatric Surgery -- limited to one surgery per lifetime, when performed at Center of Excellence by provider who is part of the Lantern network
- Chiropractic care limited to 20 visits per calendar year
- Hearing aids -- \$3,500 per hearing aid every rolling 36 months
- Private-duty nursing
- Infertility treatment -- \$50,000 lifetime max

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov/ or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals Rights</u>: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: 1-800-213-5755 or visit <u>www.welcometouhc.com</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa/healthreform</u>.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-213-5755.

Traditional Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-213-5755.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-213-5755.

Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, ruf 1-800-213-5755 uff.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-213-5755.

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-800-213-5755.

Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-800-213-5755.

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, å'gang 1-800-213-5755.

—————————————To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.—

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-<u>network</u> pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall	¢1 700
<u>deductible</u>	\$1,700
■ Specialist coinsurance	20%
■ Hospital (facility)	20%
<u>coinsurance</u>	2070
Other coinsurance	20%

This EXAMPLE event includes services like:

Specialist office visits (pre-natal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would	pay:

Cost SharingDeductibles\$1,700Copayments\$0Coinsurance\$2,200What isn't coveredLimits or exclusions\$60

The total Peg would pay is

Managing Joe's type 2 Diabetes

(a year of routine in-<u>network</u> care of a wellcontrolled condition)

■ The <u>plan's</u> overall	\$1,700
<u>deductible</u>	φ1,700
■ Specialist coinsurance	20%
■ Hospital (facility)	20%
<u>coinsurance</u>	20 / 0
■ Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would	pay:
Cost Sharing	

<u>Cost Sharing</u>		
<u>Deductibles</u>	\$1, 700	
<u>Copayments</u>	\$0	
<u>Coinsurance</u>	\$700	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$2,420	

Mia's Simple Fracture

(in-<u>network</u> emergency room visit and follow up care)

■ The <u>plan's</u> overall	\$1,700
<u>deductible</u>	
■ Specialist coinsurance	20%
■ Hospital (facility)	20%
<u>coinsurance</u>	
■ Other coinsurance	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

<u>Diagnostic test</u> (x-ray)

<u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)

Total Example Cost

Total Example Cost	\$2,800
In this example, Mia would pay:	
<u>Cost Sharing</u>	
<u>Deductibles</u>	\$1,7 00
<u>Copayments</u>	\$0
<u>Coinsurance</u>	\$200
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,900

\$3,960

42 800