TRIPLE-S SALUD **E**. American Airlines

Coverage for: Ind/Ind + 1/Fam | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, you can access www.ssspr.com or call (787) 774-6060.

For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary</u> or call **1-800-981-3241** to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	Does not apply	You don't have to meet <u>deductibles</u> for specific services, but a <u>copayment</u> or <u>coinsurance</u> may apply.
Are there other <u>deductibles</u> for specific services?	Yes. Major Medical coverage - \$100 Individual / \$300 Family. There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For medical, hospital and prescription drug services provided by <u>in-network providers</u> - \$6,350 Individual / \$12,700 Family. Major Medical coverage - \$1,000 Individual / \$3,000 Family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance billing charges, health care this plan doesn't cover, payments for non essential benefits, <u>out of network coinsurance</u> / <u>copayments</u> , and penalties for failure to obtain <u>precertification</u> for services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.ssspr.com</u> or call 1-800-981-3241 for a list of <u>network</u> providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.

For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.ssspr.com</u>

(DT - OMB control number: 1545-0047/Expiration Date: 12/31/2019) (DOL - OMB control number: 1210-0147/Expiration date:5/31/2022) (HHS - OMB control number: 0938-1146/Expiration date: 10/31/2022) 1 of 7

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common Medical	Services You May Need	What `	Limitations, Exceptions, & Other	
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness	\$15 <u>copay</u> / visit \$0 <u>copay</u> / visit at SALUS Clinics	20% <u>coinsurance</u> , covered by reimbursement after <u>annual deductible</u>	none
lf you visit a health	Specialist/ subspecialist visit	 \$20 <u>copay</u> / <u>specialist</u> visit \$20 <u>copay</u> / subspecialist visit \$0 <u>copay</u> / visit at SALUS Clinics 	Covered by reimbursement at 100% of the Triple-S Salud established fees less <u>copayment</u> or <u>coinsurance</u> of basic coverage	none
care <u>provider's</u> office or clinic	Preventive care/screening /immunization	No charge for preventive services according to the Federal Law No charge for other immunizations 20% <u>coinsurance</u> for the immunization for respiratory syncytial virus	20% <u>coinsurance</u> , covered by reimbursement after <u>annual deductible</u>	Immunization for respiratory syncytial virus requires <u>precertification</u> . You may have to pay for non- preventive services. Ask your provider if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	30% <u>coinsurance</u> 0% <u>coinsurance</u> / laboratories, radiology and diagnostic tests at SALUS Clinics	20% <u>coinsurance</u> , covered by reimbursement after <u>annual deductible</u>	none

For more information about limitations and exceptions, see the plan or policy document at www.ssspr.com (DT - OMB control number: 1545-0047/Expiration Date: 12/31/2019) (DOL - OMB control number: 1210-0147/Expiration date: 5/31/2022) (HHS - OMB control number: 0938-1146/Expiration date: 10/31/2022) 2 of 7

Common Medical	Services You May Need	What	Limitations, Exceptions, & Other		
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Imaging (CT/PET scans, MRIs)	30% <u>coinsurance</u> 0% <u>coinsurance</u> / at SALUS Clinics	20% <u>coinsurance</u> , covered by reimbursement after <u>annual deductible</u>	Pet Scan and PET CT, up to one (1) per year, per member, subject to <u>precertification</u> . MRI and CT, up to one (1) per anatomical region, per year, per member.	
If you need drugs to	Generic drugs	\$10 <u>copay</u> / \$20 <u>copay</u> mail order		The following rules apply:Generic drugs as first option.	
treat your illness or condition	Preferred Brand drugs	\$25 <u>copay</u> / \$50 <u>copay</u> mail order	Prescription drug coverage - covered in United States or its territories by	 Up to 30-day (retail) supply and 90-day supply or mail order for some maintenance drugs. Mail order is not available for <u>specialty drugs</u> or drugs for chemotherapy. Some medications require <u>precertification</u> from the <u>plan</u>. 	
More information	Preferred Specialty drugs	20% maximum \$200	reimbursement to the members up to 75% of Triple-S Salud established		
about <u>prescription</u> <u>drug coverage</u> is	Non-Preferred Specialty drugs	30% coinsurance	fees, less the applicable drug <u>copayment</u> or <u>coinsurance</u> .		
available at <u>www.ssspr.com</u> .	Drugs for chemotherapy	No charge			
lf you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$75 <u>copay</u> / visit	20% <u>coinsurance</u> , covered by reimbursement after <u>annual deductible</u>	none	
	Physician / surgeon fees	No Charge	20% <u>coinsurance</u> , covered by reimbursement after <u>annual deductible</u>	none	
If you need immediate medical attention	Emergency room care	\$75 <u>copay</u> / visit	\$75 <u>copay</u> / visit	No charge if recommended by <i>Teleconsulta</i> . <u>Coinsurance</u> may apply for non-routine <u>diagnostic tests</u> other than x-rays.	
	Emergency medical transportation	Up to \$80 / occurrence	Up to \$80 / occurrence	Covered by reimbursement	
	<u>Urgent care</u>	See emergency room services	See emergency room services	Coinsurance may apply for non- routine diagnostic tests other than x-rays.	

Common Medical		What	Limitations, Exceptions, & Other		
Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
lf you have a hospital stay	Facility fee (e.g., hospital room)	\$100 <u>copay</u> / admission	20% <u>coinsurance</u> , covered by reimbursement after <u>annual deductible</u>	none	
	Physician/surgeon fees	No charge, except for lithotripsy and invasive cardiovascular test	20% <u>coinsurance</u> , covered by reimbursement after <u>annual deductible</u>	Lithotripsy requires precertification.	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	 \$5 <u>copay</u> / group therapy \$20 <u>copay</u> / visit (includes collaterals) \$0 <u>copay</u> / visit at SALUS Clinics 	20% <u>coinsurance</u> , covered by reimbursement after <u>annual deductible</u>	none	
	Inpatient services	\$100 <u>copay</u> / admission \$50 <u>copay /</u> partial admission	20% <u>coinsurance</u> , covered by reimbursement after <u>annual deductible</u>	none	
If you are pregnant	Office visits	\$20 <u>copay</u> \$0 <u>copay</u> / visit at SALUS Clinics	20% <u>coinsurance</u> , covered by reimbursement after <u>annual deductible</u>	Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)	
	Childbirth/delivery professional services	No charge	20% <u>coinsurance</u> , covered by reimbursement after <u>annual deductible</u>		
	Childbirth/delivery facility services	\$100 <u>copay</u>	20% <u>coinsurance</u> , covered by reimbursement after <u>annual deductible</u>		
If you need help recovering or have other special health needs	Home health care	25% coinsurance	Covered by reimbursement or assignment of benefits, subject to a 25% <u>coinsurance</u>	Up to 40 visits per policy year for physical, occupational and speech therapies. Requires precertification.	

Common Medical	Services You May Need	What	Limitations, Exceptions, & Other	
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Rehabilitation services	No charge / physical therapies	20% <u>coinsurance</u> , covered by reimbursement after <u>annual deductible</u>	Physical therapies without limits. Chiropractors are covered under the Major Medical coverage.
	Habilitation services	See Rehabilitation services.	See Rehabilitation services.	See Rehabilitation services.
	Skilled nursing care	No charge	Covered by reimbursement or assignment of benefits	Up to 120 days per year, per member. Requires precertification.
	Durable medical equipment	25% coinsurance	Covered by reimbursement or assignment of benefits, subject to a 25% <u>coinsurance</u>	Requires precertification.
	Hospice service	Covered through Case Management, subject to be a precertification.	Not covered	none
If your child needs dental or eye care	Children's eye exam	No charge	20% <u>coinsurance</u> , covered by reimbursement after <u>annual deductible</u>	Up to one (1) refraction exam per member, per year.
	Children's glasses	Not covered	Not covered	Not covered
	Children's dental check-up	Not covered	Not covered	Not covered

Excluded Services & Other Covered Services: Services Your Plan Generally Does NOT Cover (Check y	your policy or <u>plan</u> document for more information a	and a list of any other <u>excluded services</u> .)		
Cosmetic surgeryGlassesInfertility treatment	 Long-term care Non-emergency care when traveling outside the U.S. 	 Private-duty nursing Weight loss programs		
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)				
 Acupuncture (covered through Triple-S Natural) Bariatric surgery subject to precertification Chiropractic care (covered through Major Medical coverage) 	 Dental care Hearing aids (covered through Major Medical coverage) 	Routine eye careRoutine foot care		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage. For more information about the individual insurance coverage, visit www.ssspr.com or call 787-774-6060 or toll free 1-800-981-3241.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa/healthreform</u>, or visit <u>www.ssspr.com</u> or call 787-774-6060 or toll free 1-800-981-3241.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>. Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 787-774-6060 or toll free 1-800-981-3241.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 787-774-6060 or toll free 1-800-981-3241.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 787-774-6060 or toll free 1-800-981-3241.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 787-774-6060 or toll free 1-800-981-3241.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in- network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in–network care of a well – controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)		
 The plan's overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>copayment</u> Other <u>coinsurance</u> 	\$0 \$20 \$100 30%	 The plan's overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>copayment</u> Other <u>coinsurance</u> 	\$0 \$20 \$100 30%	 The plan's overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>copayment</u> Other <u>coinsurance</u> 	\$0 \$20 \$100 30%	
This EXAMPLE event includes services I Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work Specialist visit (anesthesia)	-	This EXAMPLE event includes services like:Primary care physicianoffice visits (including disease education)Diagnostic tests(blood work)Prescription drugsDurable medical equipment (glucose meter)		This EXAMPLE event includes services like: <u>Emergency room care</u> (including medical supplies) <u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)		
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800	
In this example, Peg would pay:				In this example, Mia would pay:		
Cost Sharing				Cost Sharing		
Deductibles	\$0	Deductibles	\$100	Deductibles	\$100	
Copayments	\$100	<u>Copayments</u>	\$600	<u>Copayments</u>	\$300	
Coinsurance \$400				<u>Coinsurance</u>	\$70	
What isn't coveredLimits or exclusions\$0		What isn't covered	\$0	What isn't covered	\$0	
The total Peg would pay is	\$500			Limits or exclusions		
The total rey would pay is	\$JUU	The total Joe would pay is	\$900	The total Mia would pay is	\$470	