

**SUMMARY OF MATERIAL MODIFICATIONS FOR THE
AMERICAN AIRLINES, INC. ONSITE CLINIC HEALTH PLAN
EIN/PN: 13-1502798/522**

IMPORTANT NOTICE: THIS SUMMARY OF MATERIAL MODIFICATIONS APPLIES TO EMPLOYEE PARTICIPANTS AND THEIR COVERED DEPENDENTS WHO ARE ENROLLED IN THIS PLAN. IF YOU ARE NOT ENROLLED IN THIS PLAN, THIS SUMMARY OF MATERIAL MODIFICATIONS DOES NOT APPLY TO YOU, AND SHOULD NOT BE CONSTRUED TO MEAN YOU HAVE COVERAGE UNDER THIS PLAN.

Section 104 of the Employee Retirement Income Security Act of 1974 (“ERISA”) directs the administrator of an ERISA-covered plan to furnish to participants (and beneficiaries receiving benefits under the plan) a summary of any material modifications to the plan (the “SMM”) within 210 days following the plan year in which the change was adopted. This summary describes certain changes to the American Airlines, Inc. Onsite Clinic Health Plan (the “Plan”). This SMM modifies the Summary Plan Description (the “SPD”), effective January 1, 2020 (revised March 5, 2020). You should keep this SMM with the SPD you previously received for future reference.

The following changes to the SPD are **effective January 1, 2021**, unless otherwise indicated:

CLINIC BENEFITS (SPD, Page 8)

The subsection “Preventive Health Services” is replaced in its entirety with the following:

1. Onsite screening and special services programs including but not limited to: heart-rate and blood pressure checks.
2. Travel health consultations including inoculations and medications for foreign travel.
3. Immunizations, vaccinations and allergy management.
4. COVID-19 testing.

CLINIC LOCATIONS AND HOURS OF OPERATION (SPD, Pages 10-11)

This section is replaced in its entirety with the following:

The Clinics will be located at:

- American Headquarters/Fort Worth (The Skyview 5 Clinic) (SV5) (offers Preventive Health Services and COVID-19 testing only)
- Charlotte Airport (CLT)
- Chicago O’Hare Airport Terminal K Room 100 (ORD)
- Dallas Fort Worth Airport Terminal A (DFW)
- Miami Airport (MIA)
- New York John F Kennedy Airport (JFK)
- Philadelphia Airport (PHL)
- Tulsa Maintenance Base (TULE)

The Clinics are located at the addresses in the table below. For the Clinics' hours of operation, and room and directions where not indicated below, please see my.aa.com/onsite-clinics.

Location	Address	Room & Directions
American Headquarters (offers Preventive Health Services and COVID-19 testing only)	The Skyview 5 Clinic (SV5) 4501 Crewmember Way Fort Worth, TX 76155 Mail Drop SV5-900	Falcon Wing, Room 116
Charlotte Airport	5501 Josh Birmingham Pkwy Charlotte, NC 28208	3rd Floor Atrium
Chicago O'Hare Airport	Terminal 3 K19 Concourse Ramp Level Room100	Room 100
Dallas Fort Worth Airport	Terminal A 39, Ramp Level Fort Worth, TX	
Miami Airport	4450 NW 22 nd Street Bldg 3095, Miami FL 33159	
New York John F Kennedy Airport	Terminal 8 Jamaica, NY 11432	Room 15-250, Floor 2A
Philadelphia Airport	A East Concourse 8000 Essington Ave Philadelphia PA 19153	Next to security entrance
Tulsa Maintenance Base	Turbine Building 3900 North Mingo Road, Tulsa OK 74116	

CLAIMS PROCEDURES (SPD, Pages 17-22)

CLAIMS FILING DEADLINE (SPD, Pages 18-19)

This section is replaced in its entirety with the following:

You must submit all claims for benefits within one year of the date the expenses were incurred. Claims submitted more than twelve (12) months after expenses were incurred will not be considered for payment. You should file your claim for eligibility or benefits with the applicable Claims Administrator at the address listed below.

Employees

All Claims (eligibility or benefits):

Email: RCMCustomerservice@premisehealth.com.

Alternatively, you can file your claim by mail to the following address:

Premise Health-Revenue Cycle Group
Attn: AA ERISA Appeal
PO Box 743628
Atlanta, GA 30374-3628

COBRA Qualified Beneficiaries

Eligibility claims:

You can file your eligibility claim by mail to the following address:

Alight Solutions, Inc.
P.O. Box 661052
Dallas, TX 75266-1052
Phone: 1-888-860-6178
Fax: 1-847-554-1884

Benefit Claims:

Email: Send a secure email using the Message Center by logging into Blue Access for MembersSM(BAM) at bcbstx.com

Alternatively, you can file your claim for benefits by mail to the following address:

BlueCross BlueShield of Texas
Attn: Appeals Department
PO Box 660044
Dallas, TX 75266-0044
Phone: 1-833-346-3929
Fax: 1-801-994-1083

Your claim for benefits must include the following information:

- Name of individual;
- Date the service was provided;
- Itemized description and charges for the service; and
- Clinic location where the service was performed.

GLOSSARY OF TERMS (SPD, Pages 30-31)

The definition of “Annual Wellness Visit” is removed in its entirety.

The definition of “LUS PPO” is removed in its entirety and replaced with the following:

PPO Plan: The medical PPO coverage offered by the Company to eligible employees under the American Airlines, Inc. PPO Plan.

In the definition of “Medical Benefit Option/Benefit Option,” the last bullet is replaced with the following:

- PPO Plan (PPO 80, PPO 90)

**END OF SUMMARY OF MATERIAL MODIFICATIONS FOR THE
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