



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. If a discrepancy exists between this SBC and the [plan](#) provisions, the [plan](#) provisions govern.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, view the Summary Plan Description (SPD) at [my.aa.com](http://my.aa.com) or contact us at 1-888-860-6178. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at <https://www.healthcare.gov/sbc-glossary> or call 1-888-860-6178 to request a copy.

Important Questions	Answers		Why This Matters:
	IN-NETWORK	OUT-OF-NETWORK	
<b>What is the overall deductible?</b>	\$1,500/Individual \$3,000/Family	\$4,000/Individual \$8,000/Family	Except for <u>preventive services</u> , each member must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each member's <u>deductible</u> applies toward the family <u>deductible</u> . Once the family <u>deductible</u> is met, the <u>plan</u> will begin to pay for those members who have not reached their individual <u>deductibles</u> .
<b>Are there services covered before you meet your deductible?</b>	YES	NO	This <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . Covered <u>preventive services</u> are listed at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> . <u>In-network preventive care</u> and <u>prescriptions</u> are not subject to <u>deductible</u> / <u>coinsurance</u> . <u>Out-of-network preventive care</u> / <u>prescriptions</u> are subject to <u>deductible</u> / <u>coinsurance</u> .
<b>Are there other deductibles for specific services?</b>	NO	NO	There are no other <u>deductibles</u> for specific services.
<b>What is the out-of-pocket limit for this plan?</b>	\$4,000/Individual \$8,000/Family (includes <u>deductible</u> )	\$12,000/Individual \$24,000/Family (includes <u>deductible</u> )	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. <u>Deductible</u> and <u>coinsurance</u> amounts DO count toward your <u>out-of-pocket limit</u> . If you have other family members in the <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met. In families of 3 or more members, if family <u>out-of-pocket limit</u> is met cumulatively, expenses are payable at 100% for all family members even if individual <u>out-of-pocket limits</u> haven't been met by each member. No one covered person will pay more than \$6,850 of the family <u>out-of-pocket limit</u> .
<b>What is not included in the out-of-pocket limit?</b>	Contributions, <u>copayments</u> for certain services, <u>balance-billing</u> charges, penalties for non-compliance, and excluded expenses this <u>plan</u> does not cover.		Even though you pay for these expenses, they DO NOT count toward your <u>out-of-pocket limit</u> .

Will you pay less if you use a <u>network provider</u> ?	YES	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , as you may receive a bill from the <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). You can access <u>in-network provider</u> listings by visiting <a href="http://my.aa.com">my.aa.com</a> and click on your respective network/claim administrator, or call 1-877-235-9258 (Blue Cross Blue Shield of Texas) OR 1-800-826-9781 (UMR).
Do you need a <u>referral</u> to see a <u>specialist</u> ?	NO	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care <u>provider's</u> office or clinic	<u>Primary care</u> visit (including telehealth)	20% <u>coinsurance</u>	40% <u>coinsurance</u>	None
	<u>Specialist</u> visit (including telehealth)	20% <u>coinsurance</u>	40% <u>coinsurance</u>	None
	Doctor on Demand Telehealth visit	<u>\$59 copay</u>	Not applicable	Once deductible is met, \$11.80 <u>copayment</u> will apply
	<u>Preventive care/screening/immunization</u>	No cost to you	40% <u>coinsurance</u>	Charges will apply for services and tests which fall outside USPSTF guidelines
If you have a test at a hospital facility	<u>Diagnostic test</u> (x-ray, labs)	20% <u>coinsurance</u>	40% <u>coinsurance</u>	None
	Imaging (CT, PET, MRI) scans			
If you have a test at the doctor's office	<u>Diagnostic test</u> (x-ray, labs)	20% <u>coinsurance</u>	40% <u>coinsurance</u>	None
	Imaging (CT, PET, MRI) scans			



All [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
<p><b>If you need <u>prescription drugs</u> to treat your illness or condition</b></p> <p>More information about <b><u>prescription drug coverage</u></b> is available at <a href="http://www.caremark.com">www.caremark.com</a></p>	Generic drugs	<b>RETAIL</b> 20% <u>coinsurance</u> per fill	<b>RETAIL</b> 40% <u>coinsurance</u> per fill, but will be reimbursed based on the CVS Caremark discounted price	<ul style="list-style-type: none"> <li>• Certain preventive <u>prescription drugs</u> are not subject to <u>deductible</u></li> <li>• Certain brand name <u>prescriptions</u> are not covered, check with CVS Caremark at <a href="http://www.caremark.com">www.caremark.com</a></li> <li>• Some <u>prescription drugs</u> require <u>preauthorization</u></li> <li>• If you fill the same <u>prescription</u> in a 30-day supply quantity or less 3 times, you will pay 50% more on the 4th and consecutive fills</li> <li>• If you select a preferred or non-preferred brand drug when a generic is available, you pay 20% <u>coinsurance</u> plus the cost difference between the generic and preferred or non-preferred brand</li> <li>• Up to a 30-day supply can be filled through a CVS Caremark <u>network</u> pharmacy for <u>in-network</u> benefits</li> <li>• Up to a 90-day supply are only available through CVS Caremark mail order or from CVS or Safeway-owned pharmacies for <u>in-network</u> benefits</li> <li>• Other limitations may apply, see SPD</li> </ul>
	Preferred brand name drugs			
	Non-Preferred brand name drugs	<b>MAIL ORDER</b> 20% <u>coinsurance</u> per fill	<b>MAIL ORDER</b> Not covered	
	Specialty drugs	20% <u>coinsurance</u> per fill	Not covered	<ul style="list-style-type: none"> <li>• The same limitations for generic, preferred, and non-preferred drugs above apply to <u>Specialty drugs</u></li> <li>• <u>Specialty drugs</u> must be purchased from CVS Specialty Pharmacy</li> <li>• <u>Specialty drugs</u> are NOT available in a 90-day supply when certain clinical rules or quantity restrictions apply</li> </ul>
<p><b>If you have outpatient surgery</b></p>	Facility fee (e.g., freestanding day surgicenter, doctor's office)	20% <u>coinsurance</u>	40% <u>coinsurance</u>	None
	Physician/surgeon fees	20% <u>coinsurance</u>	40% <u>coinsurance</u>	None



All [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need immediate medical attention	Emergency room care	20% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a>	•40% <a href="#">coinsurance</a> for non-emergency <a href="#">out-of-network</a>
	<a href="#">Emergency medical transportation</a>	20% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a>	None
	<a href="#">Urgent care</a>	20% <a href="#">coinsurance</a>	40% <a href="#">coinsurance</a>	None
If you have a hospital stay	Facility fee (e.g., hospital room)	20% <a href="#">coinsurance</a>	40% <a href="#">coinsurance</a>	•Out of network inpatient requires precertification; failure to precertify, you pay \$250 penalty
	Physician/surgeon fees	20% <a href="#">coinsurance</a>	40% <a href="#">coinsurance</a>	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services for mental health, substance abuse	20% <a href="#">coinsurance</a>	40% <a href="#">coinsurance</a>	None
	Outpatient services for family therapy or couples therapy			
	Inpatient services for mental health, substance abuse			
	Employee Assistance Program (EAP)	4 visits per issue, no cost to you	Not covered	<ul style="list-style-type: none"> <li>•Maximum of 1st 4 visits per issue.</li> <li>•The EAP <a href="#">network</a> of <a href="#">providers</a> may be different than the <a href="#">network</a> of your network/claim administrators; check with your network/claim administrator's <a href="#">provider network</a> to ensure the EAP <a href="#">provider</a> participates in both <a href="#">networks</a>.</li> <li>•See SPD for details</li> </ul>
If you are pregnant (you, your spouse/DP, or dependent daughter)	Office, routine prenatal care	No cost to you	40% <a href="#">coinsurance</a>	None
	Birth/delivery professional services	20% <a href="#">coinsurance</a>	40% <a href="#">coinsurance</a>	None
	Birth/delivery facility services	20% <a href="#">coinsurance</a>	40% <a href="#">coinsurance</a>	•Out of network inpatient requires precertification; failure to precertify, you pay \$250 penalty
If you need help recovering or have	<a href="#">Home health care</a>	20% <a href="#">coinsurance</a>	40% <a href="#">coinsurance</a>	None
	<a href="#">Rehabilitation services</a>	20% <a href="#">coinsurance</a>	40% <a href="#">coinsurance</a>	None



All [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
<b>other special health needs</b>	<a href="#">Habilitation services</a>	Not covered	Not covered	• <a href="#">Habilitation services</a> are not covered, see SPD
	<a href="#">Skilled nursing care</a>	20% <a href="#">coinsurance</a>	40% <a href="#">coinsurance</a>	• Maximum benefit is 60 days per illness or injury
	<a href="#">Durable medical equipment</a>	20% <a href="#">coinsurance</a>	40% <a href="#">coinsurance</a>	• Dollar and quantity limits may apply, see SPD
	<a href="#">Hospice services</a>	20% <a href="#">coinsurance</a>	40% <a href="#">coinsurance</a>	None
<b>If your child needs dental or eye care</b>	Children's eye exam	Not covered by Medical	Not covered by Medical	• Paid under Vision Benefit, if you elected it
	Children's glasses			
	Children's dental check-up			

#### Excluded Services & Other Covered Services:

##### Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)

- |  |                                      |  |
|--|--------------------------------------|--|
| • Cosmetic surgery & treatment (elective)            | • Complimentary/Alternative medicine | • Certain types of infertility care (see SPD)    |
| • Dental care, except treatment of accidental injury | • Drugs not approved by the FDA      | • Educational services                           |
| • Experimental, investigational, unproven care       | • Non-emergency care outside the USA | • Custodial care                                 |
| • Massage therapy                                    | • Routine foot care                  | • Non-medically necessary services/supplies      |
| • Routine eye care                                   | • Long term care                     | • Weight loss programs unless for morbid obesity |

##### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- |   |  |   |
|---|--|---|
| • Acupuncture   | • Applied Behavioral Analysis (ABA) therapy  | • Bariatric surgery (limits apply, see SPD)   |
| • Chiropractic care (limits apply, see SPD)   | • Clinical Trials (limits apply, see SPD)  | • Diagnostic mammograms (100% after <a href="#">deductible</a> in doctor's office or non-hospital facility) |
| • Collection/cryopreservation of human female ova ("egg freezing") and in-vitro fertilization (limits apply, see SPD) | • Diagnostic colonoscopies (100% after <a href="#">deductible</a> in doctor's office on non-hospital facility) | • <a href="#">Home health care</a> (limits apply, see SPD)  |
| • Gender Reassignment Benefits (limits apply, see SPD)  | • Hearing aids, (limits apply, see SPD)  | • <a href="#">Reconstructive surgery</a> to repair accidental injury or removal of diseased tissue          |
| • Infertility medications (limits apply, see SPD)   | • Private duty nursing if <a href="#">medically necessary</a>  | • Telehealth visits (Doctor on Demand)  |
|   | • Temporomandibular Joint Disease (TMJD) treatment (limits apply, see SPD)                                     |   |

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: US Department of Labor Employee Benefits Security Administration (1-866-444-EBSA [3272]) or American Airlines Benefits Service Center at 1-888-860-6178. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: American Airlines, Inc. Benefits Service Center at 1-888-860-6178, or the US Department of Labor at 1-866-487-2365.

### **Does this plan provide Minimum Essential Coverage? YES**

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

### **Does this plan meet the Minimum Value Standards? YES**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

### **Health Savings Accounts (HSA)**

The Core Option offers you the ability to enroll in a Health Savings Account (HSA) administered by Smart-Choice. Contributions to your HSA can be made via pre-tax payroll deductions or directly with UMB, your bank or other financial institution on a post-tax basis. You can use the HSA to pay for eligible medical, [prescription](#), dental, and/or vision expenses—including your annual [deductible](#), [coinsurance](#), [out-of-pocket](#) expenses such as over-the-counter items including feminine hygiene products and pain relievers. The chart on page 6 provides some examples of HSA-covered expenses. For complete information, please refer to the SPD. **Maximum federally-defined HSA contributions for 2022 are \$3,650 for employee only, \$7,300 for employee + family (if you're over age 55, you may contribute an additional \$1,000 to your HSA).**

### **Limited Purpose Flexible Spending Account (LPFSA)**

You also have the option to elect an LPFSA through Smart-Choice which can be used to help pay **dental** and **vision** services only, such as [deductibles](#), [coinsurance](#), and other [out-of-pocket](#) expenses until you meet your medical deductible. Once you have met your medical deductible, the LPFSA becomes a full Health Care Flexible Spending Account, meaning you can use the funds to help pay for eligible medical and prescription expenses for the remainder of the plan year. Contributions to your LPFSA will be taken pre-tax via payroll deductions, and these dollars can reimburse you for the portion of dental and vision expenses that you would be responsible for paying. If you enroll in an LPFSA, the entire elected amount is available to you and your eligible dependents on January 1. **For 2022, the maximum amount you can deposit into your LPFSA is \$2,750.**

Some examples of covered expenses are listed below.

Examples of Covered HSA Expenses (medical, dental, and vision)		Examples of Covered LPFSA Expenses (dental and vision only)	
<ul style="list-style-type: none"> <li>•Acupuncture</li> <li>•Blood tests</li> <li>•Chiropractor</li> <li>•Contraceptives (retail)</li> <li>•Diagnostic devices</li> <li>•Hearing devices</li> <li>•Dental expenses</li> </ul>	<ul style="list-style-type: none"> <li>•Hospital Services</li> <li>•Insulin</li> <li>•Lab tests</li> <li>•Prescriptions</li> <li>•Nursing care</li> <li>•Wheelchairs</li> <li>•Vision expenses</li> </ul>	<ul style="list-style-type: none"> <li>•Dental services (when these are not covered under a medical plan)</li> <li>•Charges with balance billings</li> <li>•Drugs and their administration</li> <li>•Extra set of dentures/appliances</li> <li>•Replacement of lost/stolen dentures</li> <li>•Orthodontia expenses</li> </ul>	<ul style="list-style-type: none"> <li>•Eyeglasses</li> <li>•Contact Lenses</li> <li>•Ophthalmologist fees</li> <li>•Guide dog</li> <li>•Special education services for blind</li> <li>•Vision therapy</li> <li>•Protective eyewear</li> </ul>

**This is not a complete list of covered expenses.** Please consult the SPD for a complete list of covered and non-covered services, and for information on how the HSA and LPFSA work.

**Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-860-6178

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-860-6178

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-888-860-6178

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-888-860-6178

*To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.*



**About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [co-payments](#) and [co-insurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**  
(9 months of [in-network](#) pre-natal care and a hospital delivery)

**Managing Joe's type 2 Diabetes**  
(a year of routine [in-network](#) care of a well-controlled condition)

**Mia's Simple Fracture**  
([in-network](#) emergency room visit and follow up care)

**PEG'S COVERAGE IS EMPLOYEE-ONLY**

**JOE'S COVERAGE IS EMPLOYEE-ONLY**

**MIA'S COVERAGE IS EMPLOYEE-ONLY**

- The plan's overall [deductible](#) \$1,500
- [Specialist](#) (routine prenatal office visits) \$0
- Hospital (facility) 20%
- Routine lab services at [Specialist](#) office 20%

- The plan's overall [deductible](#) \$1,500
- [PCP](#) office visits 20%
- [Specialist](#) (hospital/office visits) 20%
- Hospital (facility) 20%
- [Diagnostic tests](#) 20%
- [Prescription drugs](#) (generic) 20%

- The plan's overall [deductible](#) \$1,500
- [Specialist](#) 20%
- Hospital (facility) 20%
- Crutches 20%
- Physical Therapy 20%

**This EXAMPLE event includes services like:**

<a href="#">Specialist</a> office visits (routine prenatal)	\$500
Childbirth/Delivery Professional Services	\$2,000
Childbirth/Delivery Facility Services	\$7,500
<a href="#">Diagnostic tests</a> (ultrasounds and blood work)	\$1,300
<a href="#">Specialist</a> visit (anesthesia)	\$1,500

**This EXAMPLE event includes services like:**

<a href="#">Primary care physician</a> office visits (including disease education)	\$400
<a href="#">Specialist</a> office visits	\$300
Hospital (facility)	\$5,000
<a href="#">Diagnostic tests</a> (labs at doctor's office)	\$150
<a href="#">Prescription drugs</a>	\$1,250
<a href="#">Durable medical equipment</a> (glucose meter)	\$300

**This EXAMPLE event includes services like:**

<a href="#">Emergency room care</a> (including medical supplies)	\$500
<a href="#">Specialist</a> (set fracture and follow-up)	\$600
<a href="#">Diagnostic test</a> (x-ray)	\$100
<a href="#">Durable medical equipment</a> (crutches)	\$50
<a href="#">Rehabilitation services</a> (physical therapy)	\$650

**Total Example Cost \$12,800**

**Total Example Cost \$7,400**

**Total Example Cost \$1,900**

**In this example, Peg would pay:**

<a href="#">Cost Sharing</a>	
Deductibles	\$1,500
Copayments	\$0
Coinsurance	\$2,160
<i>What isn't covered</i>	
Limits or exclusions	N/A
<b>The total Peg would pay is</b>	<b>\$3,660</b>

**In this example, Joe would pay:**

<a href="#">Cost Sharing</a>	
Deductibles	\$1,500
Copayments	\$0
Coinsurance	\$1,180
<i>What isn't covered</i>	
Limits or exclusions	N/A
<b>The total Joe would pay is</b>	<b>\$2,680</b>

**In this example, Mia would pay:**

<a href="#">Cost Sharing</a>	
Deductibles	\$1,500
Copayments	\$0
Coinsurance	\$80
<i>What isn't covered</i>	
Limits or exclusions	N/A
<b>The total Mia would pay is</b>	<b>\$1,580</b>

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.