

# PROTECTION WHEN YOU TRAVEL



**Emergencies can happen while traveling but help is only a phone call away with Cigna Secure Travel.**

**Cigna Secure Travel® customer service is available 24 hours a day, 365 days a year wherever you are in the world. In an emergency, you can even call collect. All of the program services are available when you travel over 100 miles from home (see your plan for details).**

PRE-TRIP PLANNING*	TRAVELING ASSISTANCE*	EMERGENCY ASSISTANCE*
Immunization requirements	24-hour multilingual assistance and referral to interpretation and translation services	Emergency evacuation and repatriation, when medically necessary; arrange and cover the cost of transportation to the nearest adequate medical facility***
Visa and passport requirements	Referrals to physicians, dentists, medical facilities and legal assistance providers	Travel arrangements for the return of dependent children under the age of 18 and/or the employee's traveling companion, who are left unattended due to the covered employee's medical emergency
Embassy/consular referrals	Arrangements for payment of medical expenses up to \$10,000 if required prior to treatment**	Cover round-trip transportation as well as accommodation up to \$150 per day for up to 7 days for a family member or friend to visit a covered employee who is hospitalized more than 100 miles away from home for more than 7 days
Foreign exchange rates	Assistance with lost or stolen items, including luggage and prescription replacement services	Arrange and cover the costs associated with returning a deceased covered employee's remains to his/her place of residence for burial
Travel advisors and weather conditions	Emergency cash – advance up to \$1,500**	Emergency message relay toll-free
Cultural information	Advancement of bail**	Assistance with making emergency travel arrangement**

## Cigna Secure Travel

From the U.S. and Canada, call 1.888.226.4567

From other locations, call collect 202.331.7635

By fax: 202.331.1528

By email: [Cigna@europassistance-usa.com](mailto:Cigna@europassistance-usa.com)

*Emergency services must be coordinated through Cigna Secure Travel®. Services coordinated outside of this program may not be eligible for payment. This program is NOT insurance.*



Policyholder name: \_\_\_\_\_

Policy # \_\_\_\_\_ Group# 57



To learn more call **888.226.4567**

- \* Services for medically necessary transport, return of dependent children, return of travel companion, visit of a family member/friend and repatriation of remains are covered by the Cigna Secure Travel program. Expenses for medical care are not covered.
- \*\* Covered employee is responsible for any advances, payments, travel-related or replacement costs and must provide confirmation of reimbursement. Credit card(s) used to guarantee reimbursement must have sufficient available limit to cover the amount of the advance.
- \*\*\* Initial transport by ambulance following a Covered Medical Emergency occurring in the United States is excluded.

**Together, all the way.™**



**The Cigna Secure Travel program is NOT insurance and does not provide reimbursement of expenses for financial losses.** This program is provided under a contract with Europ Assistance USA, Inc. Presented here are highlights of the Cigna Secure Travel program. Full terms, conditions and exclusions are contained in the Cigna Secure Travel service agreement.

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